

America's Most Convenient Rank®

Business Profile

January 31, 2024

About Us

TD Bank¹, America's Most Convenient Bank[®], is one of the 10 largest banks in the U.S.², providing over 10 million customers with a full range of retail, small business and commercial banking products and services at more than 1,100 convenient locations throughout the Northeast, Mid-Atlantic, Metro D.C., the Carolinas and Florida, In addition, TD Auto Finance, a division of TD Bank. N.A., offers vehicle financing and dealer commercial services. TD Bank and its subsidiaries also offer customized private banking and wealth management services through TD Wealth®. TD Bank is headquartered in Cherry Hill, N.J. To learn more, visit www.td.com/us. Find TD Bank on Facebook at www.facebook.com/TDBank and on Instagram at www.instagram.com/TDBank US/.

TD Bank is a subsidiary of The Toronto-Dominion Bank, a top 10 financial services company in North America³. The Toronto-Dominion Bank trades on the New York and Toronto stock exchanges under the ticker symbol "TD". To learn more, visit www.td.com/us.

Our Business Model

We're committed to delivering everything customers would expect from a bank-plus, everything they wouldn't—while also protecting the health and well-being of our customers and colleagues in today's environment. We're dedicated to our customers, communities and colleagues, to inclusion and diversity and to our environment. And we focus on always being more customer-centric, more convenient and more Unexpectedly Human than any other bank.

- Legendary Service Longer Hours
- Live Customer Service 24/7
- · Online & Mobile Banking
- Instant Debit Card Issuance
- Mobile Check-in available at Stores

Key Statistics

TD Bank (see footnote 1)	(As of 01/31/2024)
Total Assets	~\$407.5 billion
Total Deposits	~\$329.1 billion
Total Loans	~\$191.0 billion
Commercial	~\$96.3 billion
Personal	~\$94.7 billion
Retail Stores	1,182
ATMs (see footnote 4)	2,683
Customers (see footnote 5)	~10 million
Employees	28,325
2023 Charitable Contributions (see footnote 6)	\$35.5 million

Credit Ratings (see footnote 7)

		Moody's	S&P	Fitch	DBRS
The Toronto- Dominion Bank	Long Term Deposits	Aa1	AA-	AA	AA (high)
	Legacy Long Term Debt (see footnote 8)	Aa2	AA-	AA	AA (high)
	Long Term Debt (see footnote 9)	A1	Α	AA-	AA
TD Bank, N.A.	Long Term Deposits	Aa2	AA-	AA	AA
	Long Term Debt	A1	AA-	AA-	AA

For further details on financial information and credit ratings for The Toronto-Dominion Bank and TD Bank, N.A., please visit our Investor Relations website: td.com/investor

- ¹ TD Bank refers to the U.S. retail business segment of TD Bank Group. Amounts are in U.S. dollars unless otherwise noted. Total Deposits and Total Loans reported are averages for the first quarter ended January 31, 2024. Total Loans include personal and business loans. Total Deposits include personal and business deposits as well as the insured deposit account agreement with Schwab. Total Assets based on TD Bank U.S. Holding Company.
- ²Based on total assets as of December 5, 2023. Source: S&P Global, Largest 50 US banks by total assets. ³Based on assets as of January 31, 2024 (for Canadian peers).
- ⁴Total ATM numbers as of January 31, 2024 and include Live, Mobile and TD-Branded ATMs.
- ⁵TD Bank retail customer counts are approximate and includes Consumer Banking, TD Auto Finance, and Wealth Consumer customers. ⁶U.S. Community Giving processed through the TD Ready Commitment Network; includes TD Bank giving and TD Charitable
- Foundation grants as reported from November 1, 2022 through October 31, 2023. Ratings on long-term debt and deposits of The Toronto-Dominion Bank and TD Bank, N.A., as of January 31, 2024. Credit ratings are not recommendations to purchase, sell, or hold a financial obligation inasmuch as they do not comment on market price or suitability for a particular investor. Ratings are subject to revision or withdrawal at any time by the rating organization
- ⁸ Includes (a) Senior debt issued prior to September 23, 2018; and (b) Senior debt issued on or after September 23, 2018 which is excluded from the bank recapitalization "bail-in" regime.
- ⁹ Subject to conversion under the bank recapitalization "bail-in" regime.
- ¹⁰ TD Auto Finance received the highest score in the non-captive national prime segment in the J.D. Power 2020-2023 U.S. Dealer Financing Satisfaction Studies of dealers' satisfaction with automotive finance providers. Visit jdpower.com/awards for more details.

U.S. Retail Banking Lines of Business:

- Retail Banking
- **Commercial Banking**
- Wealth Management
- ☑ TD Auto Finance

Operates retail Stores in 15 states & the District of **Columbia:**

Connecticut **New Jersey** Delaware New York D.C. North Carolina Florida Pennsylvania Maine Rhode Island Maryland South Carolina Massachusetts Vermont

New Hampshire Virginia

TD's Commitment to Communities it Serves:

TD announced a three-year Community Impact Plan (CIP) that will provide an estimated \$20 billion in lending, philanthropy, banking access and other activities to diverse and underserved communities across its U.S. footprint. The CIP was developed with insight from the National Community Reinvestment Coalition and expands TD's mission to positively impact social and economic outcomes for all who live in the communities it serves and enhance financial inclusion for diverse and underserved individuals and businesses.

Awards and Recognition:

TD Auto Finance ranked #1 in Dealer Satisfaction among National Prime Credit Non-Captive **Automotive Finance** Lenders, 4 years in a row. (see footnote 10)











2023 American Banker Most Powerful Women in **Banking** Top Team



